



## Keeping your Medical Assistance Benefits Active

Have you received an application renewal or request to provide information from the Department of Human Services to renew Medical Assistance benefits? If so, please complete and return these before the due date on the forms sent to you. For some members, they did not need to reapply due to the pandemic. The automatic reapplication process is coming to an end. Beacon recommends you contact your local county assistance office to see when you need to reapply so you do not lose your benefits. With possible changes in certain programs, we want to make sure you are reapplying and provide you with the resources below. If you receive your paperwork in the mail to reapply, you will see a logo such as this one below at the top of the letter.



If you are not sure if you have received a renewal, or want to check your case, you may contact your County Assistance office at the numbers below. You may also call the Statewide Customer Service Center (CSC) toll free at 1-877-395-8930. Call this number if you have questions about physical and behavioral health benefit renewals, eligibility, ACCESS/EBT cards or billing. You can also make changes online for Medical Assistance, Cash Assistance, SNAP, LIHEAP (energy assistance), or other Department of Human Services programs by logging into your COMPASS account at <https://www.compass.state.pa.us/compass.web/Public/CMPHome/>

You can also use the myCOMPASS PA mobile app. Individuals who prefer to send their paper documents can still mail them in to the address in their renewal paperwork.

If you need to contact your local county assistance office, see numbers below for your local office.

Armstrong County Assistance Office	1-800-424-5235
Beaver County Assistance Office	1-800-653-3129
Butler County Assistance Office	1-866-256-0093 or 724-284-9944
Crawford County Assistance Office	1-800-527-7861
Fayette County Assistance Office	1-877-832-7545
Indiana County Assistance Office	1-800-742-0679 or 724-543-1651
Lawrence County Assistance Office	1-800-847-4522 or 724-733-7300

<u>Mercer County Assistance Office</u>	1-800-747-8405 or 724-983-5000
<u>Venango County Assistance Office</u>	1-877-409-2421 or 814-333-3400
<u>Washington County Assistance Office</u>	<p><b>Washington District:</b> Local number: 724-223-4300   Toll-free number: 1-800-835-9720</p> <p><b>Valley District:</b> Local number: 724-379-1500   Toll-free number: 1-800-392-6932</p>
<u>Westmoreland County Assistance Office</u>	<p><b>Westmoreland/Greensburg Districts/Headquarters:</b> Local number: 724-832-5200   Toll-free number: 1-800-905-5413</p> <p><b>Alle-Kiski District:</b> Local number: 724-339-6800   Toll-free number: 1-800-622-3527</p> <p><b>Donora/Valley District:</b> Local number: 724-379-1500   Toll-free number: 1-800-238-909</p>

At Beacon Health Options, we are always here to assist by calling the numbers below. Or visit us at <https://pa.beaconhealthoptions.com>

<b>County</b>	<b>Phone number</b>
Armstrong	877-688-5969
Beaver	877-688-5970
Butler	877-688-5971
Crawford	866-404-4561
Fayette	877-688-5972
Indiana	877-688-5969
Lawrence	877-688-5975
Mercer	866-404-4561
Venango	866-404-4561
Washington	877-688-5976
Westmoreland	877-688-5977
TTY - PA Relay	<b>711</b>

An additional resource is available for **Beaver County** Members by calling : *Jamie Hinkle, Benefits Enrollment Specialist 412-627-3554*