

## Application Process

Applications are available at the FACT Transit Center and can be obtained by calling our customer service at 724-628-RIDE or by visiting our web site at [www.FACTbus.com](http://www.FACTbus.com).

## Funding

This program is made available through Pennsylvania Department of Transportation



## Program Administered By

FACT  
825 Airport Road  
Lemont Furnace, PA 15456  
or  
111 Transit Drive  
Uniontown, PA 15401

Phone: 724-628-RIDE  
Toll Free: 1-800-321-RIDE  
Fax: 724-628-7468  
Email: [info@factbus.com](mailto:info@factbus.com)  
Website: [www.FACTbus.com](http://www.FACTbus.com)  
TTY: 1-800-654-5984



**Don't stay Home, FACT will get you there !**

**Uniontown Mall**

**Visit a Friend**

**Bank**

**Post Office**

**Work**

**Doctor's appointment**

**Pharmacy**

**Beauty Salon**

**Casino**

**Restaurants**

**Grocery Shopping**

**Fitness Centers**

**Hospital**

**Movie Theater**

**Travel within our service hours and areas**

**7 days a week**

# FACT

## Transportation for People with Disabilities

**"Striving Harder to Get You Farther"**



# PWD

Individuals with a disability are eligible for this program if they need transportation in areas that are not serviced by the fixed route, are not eligible for any other funding sources and are between the ages of 18-64.

This is a **Shared Ride** program that operates county-wide, outside the ADA area and even includes certain trips to Pittsburgh on Wednesdays and Thursdays. The cost of one-way fares for this program are dependent upon the distance traveled.



## How to Apply

- To receive an application by mail, call 724-628-7433. You can also email us at [info@factbus.com](mailto:info@factbus.com) or download an application online at [factbus.com](http://factbus.com)
- All applications should be mailed to  
825 Airport Road, Lemont Furnace, PA 15456

### Eligibility for PWD Transportation

- Between 18-64 years of age
- Proof of disability as defined by the ADA
- Completed application

## Program Information

- This is a "by reservation only," curb-to-curb service.
- Hours of service are Monday through Saturday from 7:00 am to 5:00 pm and Sunday from 7:00 am to 1:00 pm.
- You must schedule 24 hours in advance. For a Monday trip, schedule on the Friday before.
- To avoid suspension, cancellations *must* be called into the FACT office at least two (2) hours in advance of the scheduled appointment time.
- Reservations must be made at least one (1) business day in advance of the scheduled trip and before the 2:00 pm.
- This is a "shared-ride" service, meaning you will be sharing the van with others traveling in the same area at the same time.
- All FACT vehicles are wheelchair-accessible.
- The call taker will give you a pick-up time and instruct you to be ready an hour before your scheduled appointment time.

## Fares

Fares are based on one-way trips and range from \$1.60—\$6.00. Please contact the FACT Transit Center for the exact fare. All riders must bring **EXACT** fare when you ride. Sorry, our drivers cannot give change.

## Information needed to Schedule a Trip

- Your name as it appears on the initial application.
- The appointment time.
- Estimated duration of appointment.
- The exact address for the trip that you are requesting. The name and phone number for a doctor or facility trip.
- Any mobility device that you require.
- If you need an escort. Escorts must be preapproved during the application process.
- Notes about special entrances to your building.
- Any change of address or phone.

### Customer Call Center Hours

Monday-Friday 8:00 a.m. to 4:30 p.m.

